



SUPPORT R US

💡 CUT COSTS. NOT CUSTOMER SATISFACTION !!

YOUR COMPLETE OUTSOURCED CUSTOMER SUPPORT DEPARTMENT — PROVIDING PROFESSIONAL CALL CENTER SERVICES, AI-POWERED HELPDESK SOLUTIONS, LIVE CHAT, EMAIL MANAGEMENT, APPOINTMENT BOOKING, LEAD GENERATION, AND 24/7 CUSTOMER CARE.

WHETHER YOU'RE A STARTUP, E-COMMERCE STORE, MEDICAL PRACTICE, REAL ESTATE AGENCY, SAAS COMPANY, OR ENTERPRISE ORGANIZATION, SUPPORT R US BECOMES AN EXTENSION OF YOUR BUSINESS, HELPING YOU DELIVER EXCEPTIONAL CUSTOMER EXPERIENCES WHILE SIGNIFICANTLY REDUCING OPERATIONAL COSTS.

- 📞 INBOUND & OUTBOUND CALLS
- 💬 LIVE CHAT SUPPORT
- ✉️ EMAIL MANAGEMENT
- 🤖 AI-POWERED HELPDESK
- 📺 VIDEO CONFERENCING
- 📅 APPOINTMENT BOOKING
- 🎯 LEAD GENERATION
- 🌐 24/7 CUSTOMER SUPPORT

24/7

SUPPORT COVERAGE



EMAIL INBOXES



RAPID DEPLOYMENT



AI ENHANCED OPERATIONS

★ WHY BUSINESSES CHOOSE SUPPORT R US

WE HELP BUSINESSES DELIVER EXCEPTIONAL CUSTOMER EXPERIENCES WITHOUT THE OVERHEAD OF BUILDING AND MANAGING AN IN-HOUSE SUPPORT TEAM. FROM STARTUPS TO ESTABLISHED ENTERPRISES, OUR SOLUTIONS ARE DESIGNED TO REDUCE COSTS, IMPROVE RESPONSE TIMES, AND SCALE ALONGSIDE YOUR GROWTH.



24/7 COVERAGE

NEVER MISS A CUSTOMER INQUIRY. OUR TEAMS ARE AVAILABLE AROUND THE CLOCK TO ENSURE YOUR CUSTOMERS ALWAYS RECEIVE TIMELY SUPPORT.



REDUCE OPERATING COSTS

ELIMINATE THE EXPENSE OF HIRING, TRAINING, AND MANAGING AN INTERNAL SUPPORT DEPARTMENT WHILE MAINTAINING QUALITY SERVICE.



BUILT TO SCALE

WHETHER YOU RECEIVE 100 CALLS A MONTH OR 100,000 INTERACTIONS, OUR INFRASTRUCTURE GROWS WITH YOUR BUSINESS.



DEDICATED CLIENT ENVIRONMENTS

EVERY CLIENT OPERATES IN A DEDICATED ENVIRONMENT FOR ENHANCED SECURITY, PRIVACY, AND OPERATIONAL SEPARATION.



AI-POWERED EFFICIENCY

INTELLIGENT WORKFLOWS, AUTOMATED TICKET MANAGEMENT, AND AGENT ASSISTANCE HELP IMPROVE RESPONSE TIMES.



CUSTOM INTEGRATIONS

WE BUILD CUSTOM WORKFLOWS, AUTOMATIONS, API INTEGRATIONS, AND BUSINESS-SPECIFIC SOLUTIONS TAILORED TO YOUR NEEDS.

OUR SERVICES

FROM CUSTOMER SUPPORT AND LEAD GENERATION TO APPOINTMENT SCHEDULING AND AI-POWERED HELPDESK SOLUTIONS, SUPPORT R US PROVIDES EVERYTHING YOUR BUSINESS NEEDS TO COMMUNICATE, ENGAGE, AND GROW.



INBOUND & OUTBOUND CALLS

PROFESSIONAL CALL HANDLING FOR CUSTOMER SUPPORT, SALES, FOLLOW-UPS, RETENTION CAMPAIGNS, AND OUTBOUND OUTREACH.

- INBOUND CUSTOMER SUPPORT
- OUTBOUND CAMPAIGNS
- SALES CALLS
- CUSTOMER RETENTION
- FOLLOW-UP CALLS



EMAIL SUPPORT

MANAGE ONE INBOX OR HUNDREDS WITH PROFESSIONAL EMAIL SUPPORT TEAMS AVAILABLE AROUND THE CLOCK.

- UNLIMITED INBOXES
- TECHNICAL SUPPORT
- CUSTOMER SERVICE
- SLA MANAGEMENT
- ESCALATION HANDLING



LIVE CHAT SUPPORT

NEED WEBSITE CHAT? WE CAN DEPLOY AND MANAGE IT QUICKLY, EVEN IF YOUR SITE DOESN'T CURRENTLY HAVE ONE.

- WEBSITE CHAT SETUP
- VISITOR ENGAGEMENT
- LEAD CAPTURE
- CUSTOMER ASSISTANCE
- MULTICHANNEL MESSAGING



LEAD GENERATION

GENERATE QUALIFIED LEADS AND BUILD STRONGER SALES PIPELINES THROUGH TARGETED OUTREACH CAMPAIGNS.

- PROSPECT RESEARCH
- LEAD QUALIFICATION
- COLD OUTREACH
- DATABASE BUILDING
- SALES PIPELINE SUPPORT



APPOINTMENT SETTING

LET US HANDLE SCHEDULING WHILE YOUR TEAM FOCUSES ON CLOSING DEALS AND SERVING CUSTOMERS.

- CALENDAR MANAGEMENT
- APPOINTMENT SCHEDULING
- BOOKING CONFIRMATIONS
- REMINDER CALLS
- RESCHEDULING SUPPORT



AI-POWERED HELPDESK

MODERN SUPPORT OPERATIONS ENHANCED WITH INTELLIGENT AUTOMATION AND WORKFLOW OPTIMIZATION.

- SMART TICKET ROUTING
- RESPONSE ASSISTANCE
- KNOWLEDGE BASE INTEGRATION
- CONVERSATION SUMMARIES
- WORKFLOW AUTOMATION



VIDEO CONFERENCING

SECURE BUSINESS MEETINGS, CUSTOMER CONSULTATIONS, TEAM COLLABORATION, AND ONLINE PRESENTATIONS.

- PRIVATE MEETING ROOMS
- SCREEN SHARING
- RECORDING FEATURES
- WEB-BASED ACCESS
- BUSINESS COLLABORATION



24/7 CUSTOMER SUPPORT

AROUND-THE-CLOCK SUPPORT OPERATIONS THAT KEEP YOUR BUSINESS AVAILABLE WHENEVER CUSTOMERS NEED HELP.

- 24/7 COVERAGE
- AFTER-HOURS SUPPORT
- HOLIDAY COVERAGE
- OVERFLOW SUPPORT
- GLOBAL AVAILABILITY



AI-ENHANCED HELPDESK & CUSTOMER SUPPORT

DELIVER FASTER, SMARTER, AND MORE CONSISTENT CUSTOMER SUPPORT WITH A POWERFUL COMBINATION OF EXPERIENCED HUMAN AGENTS AND INTELLIGENT AI ASSISTANCE. OUR PLATFORM HELPS REDUCE RESPONSE TIMES, IMPROVE TICKET RESOLUTION, AND PROVIDE BETTER CUSTOMER EXPERIENCES ACROSS EVERY COMMUNICATION CHANNEL.



SMARTER SUPPORT OPERATIONS

AI WORKS ALONGSIDE OUR SUPPORT TEAMS TO ORGANIZE REQUESTS, ASSIST AGENTS, SUMMARIZE CONVERSATIONS, SUGGEST SOLUTIONS, AND AUTOMATE REPETITIVE TASKS — ALLOWING YOUR CUSTOMERS TO RECEIVE FASTER AND MORE ACCURATE SUPPORT.

⚡ FASTER RESPONSES 🎯 BETTER ACCURACY 📊 INCREASED EFFICIENCY 😊 IMPROVED CUSTOMER SATISFACTION



SMART TICKET CLASSIFICATION

AUTOMATICALLY IDENTIFY AND PRIORITIZE INCOMING REQUESTS.



AI RESPONSE ASSISTANCE

HELP AGENTS CRAFT ACCURATE AND PROFESSIONAL RESPONSES FASTER.



KNOWLEDGE BASE INTEGRATION

INSTANT ACCESS TO COMPANY INFORMATION AND SUPPORT RESOURCES.



WORKFLOW AUTOMATION

ROUTE TICKETS AUTOMATICALLY TO THE RIGHT TEAM OR DEPARTMENT.



CONVERSATION SUMMARIES

QUICK SUMMARIES HELP AGENTS UNDERSTAND CUSTOMER HISTORY INSTANTLY.



REPORTING & ANALYTICS

GAIN VALUABLE INSIGHTS INTO SUPPORT PERFORMANCE AND TRENDS.



WHAT WE CAN HANDLE

WHETHER YOU NEED A FULLY OUTSOURCED CALL CENTER, OVERFLOW SUPPORT, LEAD GENERATION TEAM, VIRTUAL RECEPTIONIST SERVICE, OR A COMPLETE CUSTOMER EXPERIENCE DEPARTMENT, SUPPORT R US HAS THE PEOPLE, PROCESSES, AND TECHNOLOGY TO GET THE JOB DONE.



24/7 CUSTOMER SUPPORT

ROUND-THE-CLOCK CUSTOMER ASSISTANCE AND ISSUE RESOLUTION.



INBOUND CALL HANDLING

PROFESSIONAL CALL ANSWERING AND CUSTOMER SERVICE.



OUTBOUND CALLING CAMPAIGNS

SALES OUTREACH, FOLLOW-UPS, AND CUSTOMER ENGAGEMENT.



LEAD GENERATION

IDENTIFY, QUALIFY, AND NURTURE NEW BUSINESS OPPORTUNITIES.



APPOINTMENT SETTING

BOOK MEETINGS DIRECTLY INTO YOUR TEAM'S CALENDAR.



BOOKING MANAGEMENT

MANAGE APPOINTMENTS, CONFIRMATIONS, AND RESCHEDULES.



LIVE CHAT SUPPORT

REAL-TIME WEBSITE AND CUSTOMER MESSAGING SUPPORT.



EMAIL SUPPORT

MANAGE CUSTOMER INQUIRIES ACROSS UNLIMITED INBOXES.



E-COMMERCE SUPPORT

ORDERS, REFUNDS, RETURNS, SHIPPING, AND CUSTOMER INQUIRIES.



ORDER PROCESSING

ORDER VERIFICATION, TRACKING, AND FULFILLMENT ASSISTANCE.



SALES SUPPORT

HELP YOUR SALES TEAM CLOSE MORE OPPORTUNITIES.



TECHNICAL SUPPORT

TIER 1 AND TIER 2 CUSTOMER TECHNICAL ASSISTANCE.



CUSTOMER ONBOARDING

GUIDE NEW CUSTOMERS THROUGH SETUP AND ACTIVATION.



SURVEYS & FEEDBACK COLLECTION

GATHER VALUABLE CUSTOMER INSIGHTS AND SATISFACTION DATA.



AFTER-HOURS COVERAGE

NEVER MISS CUSTOMER INQUIRIES OUTSIDE BUSINESS HOURS.



VIRTUAL RECEPTIONIST

PROFESSIONAL CALL ANSWERING UNDER YOUR COMPANY NAME.



MEDICAL OFFICE SUPPORT

APPOINTMENT SCHEDULING AND PATIENT COMMUNICATIONS.



REAL ESTATE SUPPORT

LEAD QUALIFICATION AND APPOINTMENT COORDINATION.



REPORTING & ANALYTICS

PERFORMANCE TRACKING AND OPERATIONAL INSIGHTS.



AI-ASSISTED SUPPORT

FASTER RESOLUTIONS WITH INTELLIGENT AUTOMATION.



ENTERPRISE TECHNOLOGY PLATFORM

BEHIND EVERY CUSTOMER INTERACTION IS A POWERFUL TECHNOLOGY PLATFORM DESIGNED FOR RELIABILITY, SCALABILITY, AUTOMATION, AND SECURITY. OUR INFRASTRUCTURE ENABLES BUSINESSES TO DELIVER ENTERPRISE-GRADE CUSTOMER EXPERIENCES WITHOUT ENTERPRISE-LEVEL COSTS.



ENTERPRISE VOICE INFRASTRUCTURE

HIGH-AVAILABILITY VOICE SYSTEMS DESIGNED FOR INBOUND, OUTBOUND, SALES, SUPPORT, AND CUSTOMER ENGAGEMENT OPERATIONS.

- ADVANCED CALL ROUTING
- CALL RECORDING & MONITORING
- QUEUE MANAGEMENT

- REAL-TIME REPORTING
- SCALABLE CAPACITY



DEDICATED CLIENT ENVIRONMENTS

EVERY CLIENT OPERATES WITHIN AN ISOLATED ENVIRONMENT, ENSURING PRIVACY, SECURITY, AND OPERATIONAL SEPARATION.

- CLIENT ISOLATION
- ENHANCED SECURITY
- CUSTOM CONFIGURATIONS
- INDEPENDENT REPORTING
- FLEXIBLE SCALING



UNIFIED COMMUNICATIONS

VOICE, EMAIL, CHAT, HELPDESK, AI, AND VIDEO CONFERENCING WORKING TOGETHER AS ONE SEAMLESS ECOSYSTEM.

- VOICE COMMUNICATIONS
- EMAIL MANAGEMENT
- LIVE CHAT SUPPORT
- VIDEO CONFERENCING
- OMNICHANNEL WORKFLOWS



AI-ENHANCED OPERATIONS

INTELLIGENT AUTOMATION ASSISTS AGENTS, STREAMLINES WORKFLOWS, AND IMPROVES CUSTOMER SUPPORT EFFICIENCY.

- SMART TICKET ROUTING
- CONVERSATION SUMMARIES
- RESPONSE ASSISTANCE
- WORKFLOW AUTOMATION

- KNOWLEDGE INTEGRATION



CUSTOM DEVELOPMENT & AUTOMATION

OUR IN-HOUSE DEVELOPMENT TEAM BUILDS TAILORED SOLUTIONS THAT INTEGRATE DIRECTLY INTO YOUR BUSINESS PROCESSES.

- CUSTOM MIDDLEWARE
- API INTEGRATIONS
- WORKFLOW AUTOMATION
- BUSINESS LOGIC DEVELOPMENT
- SYSTEM INTEGRATION



REPORTING & BUSINESS INTELLIGENCE

ACCESS MEANINGFUL OPERATIONAL DATA THAT HELPS IMPROVE CUSTOMER EXPERIENCES AND BUSINESS PERFORMANCE.

- PERFORMANCE METRICS
- AGENT ANALYTICS
- CALL STATISTICS
- CUSTOM REPORTS
- OPERATIONAL INSIGHTS



BUILT BY DEVELOPERS. DESIGNED FOR BUSINESS.

UNLIKE TRADITIONAL CALL CENTERS, SUPPORT R US COMBINES PROFESSIONAL CUSTOMER SUPPORT SERVICES WITH REAL SOFTWARE DEVELOPMENT EXPERTISE. WE

CREATE CUSTOM INTEGRATIONS, AUTOMATE REPETITIVE PROCESSES, CONNECT DISCONNECTED SYSTEMS, AND BUILD SOLUTIONS TAILORED SPECIFICALLY TO YOUR BUSINESS.

⚙️ CUSTOM AUTOMATION 🔗 API INTEGRATIONS 🤖 AI WORKFLOWS 📊
SCALABILITY 🔒 SECURITY FIRST ☁️ CLOUD INFRASTRUCTURE

INDUSTRIES WE SERVE

EVERY INDUSTRY HAS UNIQUE CUSTOMER EXPECTATIONS, WORKFLOWS, AND COMMUNICATION CHALLENGES. OUR TEAMS ADAPT TO YOUR BUSINESS, PROCESSES, AND CUSTOMERS TO DELIVER A SEAMLESS SUPPORT EXPERIENCE.



E-COMMERCE

ORDER SUPPORT, RETURNS, REFUNDS, SHIPPING INQUIRIES, CUSTOMER SERVICE, AND SALES ASSISTANCE.



HEALTHCARE

APPOINTMENT SCHEDULING, PATIENT COMMUNICATIONS, FOLLOW-UPS, AND ADMINISTRATIVE SUPPORT.



REAL ESTATE

LEAD QUALIFICATION, APPOINTMENT BOOKING, PROPERTY INQUIRIES, AND CLIENT COMMUNICATIONS.



FINANCIAL SERVICES

CUSTOMER ASSISTANCE, ACCOUNT INQUIRIES, APPOINTMENT COORDINATION, AND SUPPORT OPERATIONS.



LOGISTICS & TRANSPORTATION

SHIPMENT TRACKING, DISPATCH COORDINATION, CUSTOMER UPDATES, AND SUPPORT MANAGEMENT.



EDUCATION

STUDENT SUPPORT, ADMISSIONS INQUIRIES, SCHEDULING, AND COMMUNICATION MANAGEMENT.



HOME SERVICES

APPOINTMENT SCHEDULING, DISPATCH SUPPORT, CUSTOMER COMMUNICATION, AND LEAD MANAGEMENT.



PROFESSIONAL SERVICES

CLIENT SUPPORT, APPOINTMENT BOOKING, INTAKE MANAGEMENT, AND ADMINISTRATIVE ASSISTANCE.



SAAS & TECHNOLOGY

CUSTOMER ONBOARDING, TECHNICAL SUPPORT, USER ASSISTANCE, AND HELPDESK OPERATIONS.



HOSPITALITY

RESERVATION SUPPORT, GUEST COMMUNICATIONS, BOOKING MANAGEMENT, AND CUSTOMER SERVICE.



MANUFACTURING

CUSTOMER INQUIRIES, DISTRIBUTOR SUPPORT, ORDER MANAGEMENT, AND ACCOUNT ASSISTANCE.



STARTUPS & GROWING BUSINESSES

AFFORDABLE CUSTOMER SUPPORT SOLUTIONS THAT SCALE AS YOUR COMPANY GROWS.



DON'T SEE YOUR INDUSTRY?

NO PROBLEM. OUR INFRASTRUCTURE, WORKFLOWS, AND SUPPORT TEAMS CAN BE CUSTOMIZED FOR VIRTUALLY ANY BUSINESS MODEL. IF YOUR CUSTOMERS NEED SUPPORT, WE CAN HELP.

 CALL CENTERS  LIVE CHAT  EMAIL SUPPORT  AI HELPDESK 
APPOINTMENT SETTING  LEAD GENERATION  24/7 COVERAGE

WHY BUSINESSES PARTNER WITH SUPPORT R US

BUILDING AN IN-HOUSE CUSTOMER SUPPORT DEPARTMENT IS EXPENSIVE, TIME-CONSUMING, AND DIFFICULT TO SCALE. SUPPORT R US GIVES YOU ACCESS TO EXPERIENCED SUPPORT PROFESSIONALS, ENTERPRISE-GRADE TECHNOLOGY, AND 24/7 COVERAGE WITHOUT THE OVERHEAD OF MANAGING EVERYTHING YOURSELF.



REDUCE OPERATING COSTS

ELIMINATE HIRING, TRAINING, MANAGEMENT, INFRASTRUCTURE, AND OPERATIONAL EXPENSES WHILE MAINTAINING PROFESSIONAL CUSTOMER SUPPORT SERVICES.

✓ LOWER OVERHEAD ✓ NO RECRUITMENT COSTS ✓ PREDICTABLE PRICING



24/7 CUSTOMER COVERAGE

YOUR CUSTOMERS CAN REACH A REAL PERSON ANYTIME THEY NEED HELP, REGARDLESS OF BUSINESS HOURS, WEEKENDS, OR HOLIDAYS.

✓ AROUND-THE-CLOCK SUPPORT ✓ HOLIDAY COVERAGE ✓ NEVER MISS OPPORTUNITIES



FOCUS ON GROWING YOUR BUSINESS

SPEND LESS TIME MANAGING SUPPORT OPERATIONS AND MORE TIME BUILDING PRODUCTS, SERVING CUSTOMERS, AND INCREASING REVENUE.

✓ INCREASED PRODUCTIVITY ✓ BETTER RESOURCE ALLOCATION ✓ FASTER BUSINESS GROWTH



SCALE ON DEMAND

WHETHER YOU'RE HANDLING SEASONAL SPIKES OR RAPID GROWTH, OUR INFRASTRUCTURE SCALES ALONGSIDE YOUR BUSINESS.

✓ FLEXIBLE CAPACITY ✓ RAPID EXPANSION ✓ ENTERPRISE READY



YOUR COMPLETE CUSTOMER SUPPORT DEPARTMENT

CALLS. EMAIL. LIVE CHAT. LEAD GENERATION. APPOINTMENT
SETTING. HELPDESK. AI-POWERED SUPPORT. VIDEO
CONFERENCING.

📞 CALL CENTER SERVICES 💬 LIVE CHAT 📧 EMAIL SUPPORT 🎯 LEAD GENERATION 📅
APPOINTMENT SETTING 🤖 AI HELPDESK 📹 VIDEO CONFERENCING 🌐 24/7 SUPPORT

CUT COSTS. NOT CUSTOMER SATISFACTION !!

**READY TO TRANSFORM YOUR CUSTOMER
SUPPORT OPERATIONS?**

 **LIMITED TIME OFFER**

READY TO TRANSFORM YOUR CUSTOMER SUPPORT?

SCAN THE QR CODE OR USE THE PROMOTIONAL CODE BELOW
TO RECEIVE EXCLUSIVE PRICING ON YOUR FIRST MONTH OF
SERVICE.

PROMO CODE

LET'S BUILD SOMETHING GREAT *Together!*

Ready to improve customer experience,
reduce costs, and scale your business?

We're ready when you are.



CUSTOMER
SUPPORT



SALES &
LEAD GENERATION



BUSINESS
OPERATIONS



AI-POWERED
SOLUTIONS

EXCLUSIVE OFFER
SUPPORT12

► LOCKED IN FOR AS LONG AS YOU REMAIN A CUSTOMER.

ONLY
\$12
PER HOUR
PER DEDICATED AGENT

**CUT COSTS.
NOT CUSTOMER SATISFACTION.**



COST
EFFECTIVE



SCALABLE
SOLUTIONS



QUALITY
ASSURED



24/7
SUPPORT



Website
supportrus.ishopper.info



Email
supportrus@ishopper.info



Phone
1 (613) 616-0550



SCAN ME

CUT COSTS. NOT CUSTOMER SATISFACTION.

SR SUPPORT R US

📞 CALL CENTER SERVICES 🗨️ LIVE CHAT ✉️ EMAIL SUPPORT 🖥️ AI HELPDESK 📅
APPOINTMENT SETTING 📍 LEAD GENERATION



READY TO TRANSFORM YOUR CUSTOMER SUPPORT?

LET SUPPORT R US BECOME YOUR DEDICATED CUSTOMER COMMUNICATION TEAM.

 **CUT COSTS. NOT CUSTOMER
SATISFACTION !!**

24/7 SUPPORT COVERAGE

 EMAIL INBOXES

 RAPID DEPLOYMENT

 AI ENHANCED

SUPPORT R US

CALL CENTER • HELPDESK • LIVE CHAT • EMAIL SUPPORT • VIDEO CONFERENCING • AI-
ENHANCED CUSTOMER SERVICE